

PRODUCT

# PROPOSAL

PREPARED BY

i3 Bearcat LLC.

DBA - NET Data/GHS



VERTICALS



## Brown County

Commissioner Joel K. Brown

200 South Broadway St. Suite 322

Brownwood, TX 76801

Phone: 325-643-1985 Fax: 325-643-1356

1110 Enterprise Drive • Sulphur Springs, TX 75482 • 800-465-5127 • i3verticals.com

November 8, 2021

(Exhibit #9)



## About Us

i3 Verticals provides integrated solutions to various clientele in strategic markets within the United States. The company verticals consist of the following sectors: Public Sector, Education, Hospitality, Healthcare, Retail, Merchant Solutions, Nonprofit and Property Management. i3 Verticals-NET Data resides in the Public Sector Vertical. With deep industry knowledge, experience and technology driven solutions, the public sector businesses develop stand-alone or Unified Product Offerings (UPO) to simplify and streamline the work of government entities. The suite consists of: Permitting & Licensing, Payment Processing & Reporting / Reconciliation, Utility Billing with e-Billing and Payment, Property Tax, Collections, Finance, Records Management, Public Safety & Law Enforcement and Court Services. The Court Services provides case management processes and include: Civil, Criminal, Traffic, Jury Selection, Judicial Dashboard, Online Dispute Resolution, e-Signature, e-Filing and Document/Workflow management. The UPO works with districts, counties, cities and utilities of all sizes to craft a single solution to meet their needs. Visit our UPO at <https://upo.i3verticals.com> or i3 Verticals Corporation at <https://www.i3verticals.com> to learn more about our one vendor, one contract solutions.

## Proposal Summary

As discussed, we have provided the products we offer including future developments to produce the desired outcome for Brown County and its employees. This proposal includes both current and upcoming system and software solutions. The system and software solutions contained in this proposal include powerful features and functions for customer preferred usability.

## Disclosure Restrictions

This proposal from i3 Bearcat LLC. DBA – NET Data/GHS “NET Data” contains proprietary and confidential information including trade secrets, belonging to i3 Verticals, NET Data and/or third-party products. It is not NET Data’s intent to claim any third-party products or their trademarks as our own. NET Data is providing this proposal on the express condition that this proposal will not be duplicated, disclosed or otherwise made available, except for Brown County’s internal evaluation purposes.

To the extent disclosure is requested or ordered, NET Data requires written notice of the request or order. NET Data reserves the right to permit disclosure which will be granted in writing at NET Data’s sole discretion. If disclosure is subject to any type of legal order, NET Data will take any action necessary to protect its proprietary and confidential information and will assume all responsibility and liability associated with that action.



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1110 Enterprise Dr, Sulphur Springs, TX  
75482



dallas@netdatacorp.net

## Contents

About Us

Proposal Summary

Disclosure Restrictions

Analysis and Research

System Architecture

SaaS – Hosted Servers

System Cost Summary

HSLA Cost Summary

Current Products

Tax

Financial

WebJury

iCON

GovRec

Law Enforcement

Mentis – Bench Software

Upcoming Products

WINCON

WINCOURT



## Analysis and Research

To better understand the business demands and best practices of our customers, NET Data can provide onsite analysis and research. This involves our subject matter experts working with Brown County employees to determine each agency's current process and procedures. In learning the individual agencies workflows, we can analyze and identify integration needs along with incorporating streamlined workflows and user-friendly enhancements for their departments. Included in the analysis and research offer, the customer can become a beta tester providing intuitive feedback to ensure our products contain features that serve their needs.

## System Architecture

NET Data utilizes the IBMi Power Systems for various reasons. These are extremely powerful robust systems that provide an ROI of 171%. In the first year of purchase, the IBMi delivers a reduced system downtime cost of \$212,925, reduced technical support cost of \$102,544, and improved working productivity of \$63,648. That's a total of \$379,117 cost benefits of running an IBMi system over other industry servers. But don't take our word for it. Review the recent total economic impact study performed by Forrester in April of 2021. There are currently over 1600 US government agencies that prefer and trust the performance, integrity, availability and security that the IBMi provides. To view the varying clientele of IBM from Fortune 500 companies to local US municipalities click on IBMi Customer listing as of 09/30/2021. This list does not contain every customer of IBM. The IBMi is a leading innovator in server and storage solutions offering outstanding capabilities and benefits.

## SaaS – Hosted Servers

NET Data offers both SaaS and On-premises solutions. We have provided a high-level description of our SaaS architecture and infrastructure. Should the county wish to learn more about our hosted environment please contact our Director of Sales, Dallas Osborn at (512) 677-8598.

### Network Infrastructure:

NET Data's proposal offers a non-public facing network architecture as shown in figure 1.1. Our Private Cloud solution includes a TX DPS approved Primary and Secondary site that delivers scalability, reliability, integrity and disaster recovery abilities. It is fully segregated to ensure privacy and compliance with state and local regulations. The private cloud solution offers customers the ability to obtain a powerful system without the overhead needed to sustain it. System upgrades, maintenance and problem resolutions are provided by NET Data's team of certified technicians.

### System Infrastructure:

The typical system provisioned for our customers as shown in figure 1.2, consists of a powerful one-socket server that is scalable, up to eight activated cores. It has the I/O configuration flexibility for today's processing and future growth. The system offers a maximum of 16 DDR4 error-correcting code "ECC" RDIMM slots which support 16 GB, 32 GB, 64 GB and 128 GB memory features that run at speeds of 2133-2666 MHz. The backplane storage options use leading-edge integrated SAS RAID Controller technology, that is designed and patented by IBM. The county's current user workstations will serve as the client for connectivity to the SaaS applications and databases.

### Network Layer Security:

Each customer is provided a portage device or endpoint router that is FIPS 140-2 compliant and utilizes AES-256-bit encryption. Each customer is given its own /30 class c subnet and each portage is given its own IP. NAT and ACLs restrict traffic between cloud customers. (i.e., the NET Data cloud server cannot reach a cloud customer site directly, only customer-initiated traffic is passed)



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## SaaS – Hosted Servers Continued

### System Layer Security:

The host system is an object-oriented system. Each object or groups of objects such as applications, files, databases, system functions and resources are secured through ACLs. Each user is authenticated via a system profile with security measures in place that satisfy the CJIS requirements. (i.e., Password lengths= 8, Must contain upper, lower, numbers and/or special characters, 90-day rotation, Must not be previously used from the last 10 cycles) The system profile restricts the user to their own environment or subset of applications and data. The system then checks each object in the environment identified by the profile to ensure which objects within the environment the profile is permitted to access. The user will then be permitted access to only the objects in its own environment that they have been granted the authority for. The profiles further restrict the user from system functions such as profile access, system commands, and other admin related tasks via ACLs.

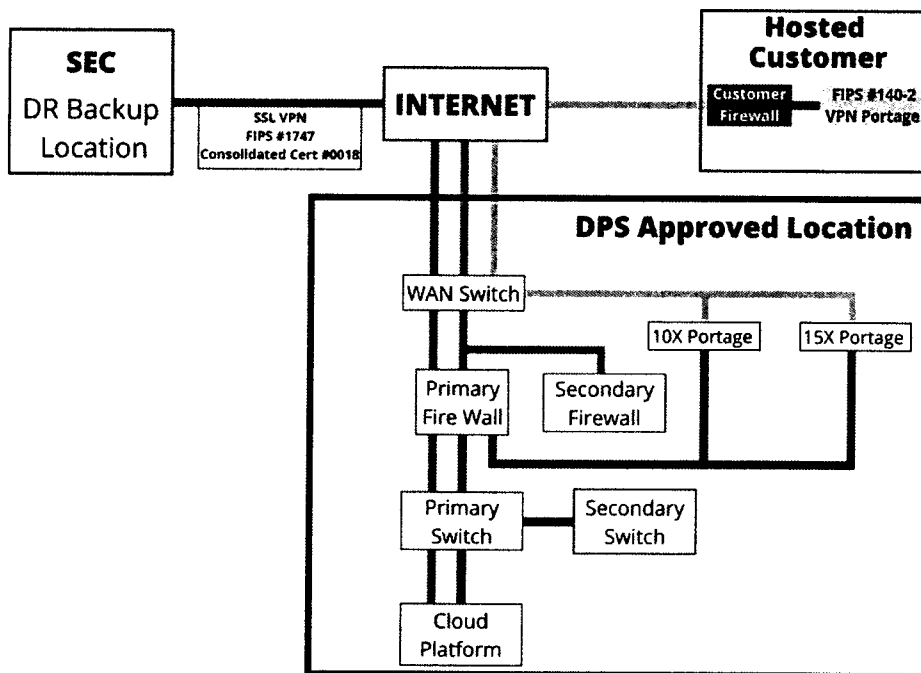
### Application Layer Security:

Each application is considered an object and is checked at the system level before a user can access the application. Further, before executing the application an additional authentication method or application profile is needed per user to perform any of the applications functions. Each customers' users are configured at the application layer through ACLs like the system layer and will be granted only those application functions that their job-related tasks require.

### Database Layer security:

Each database is also considered an object and is checked at the system level before an application can access the database. Each application will check the database ACL to see if the user profile can access the database and what rights the profile has. (i.e., read, add, update, delete, etc.)

Figure 1.1



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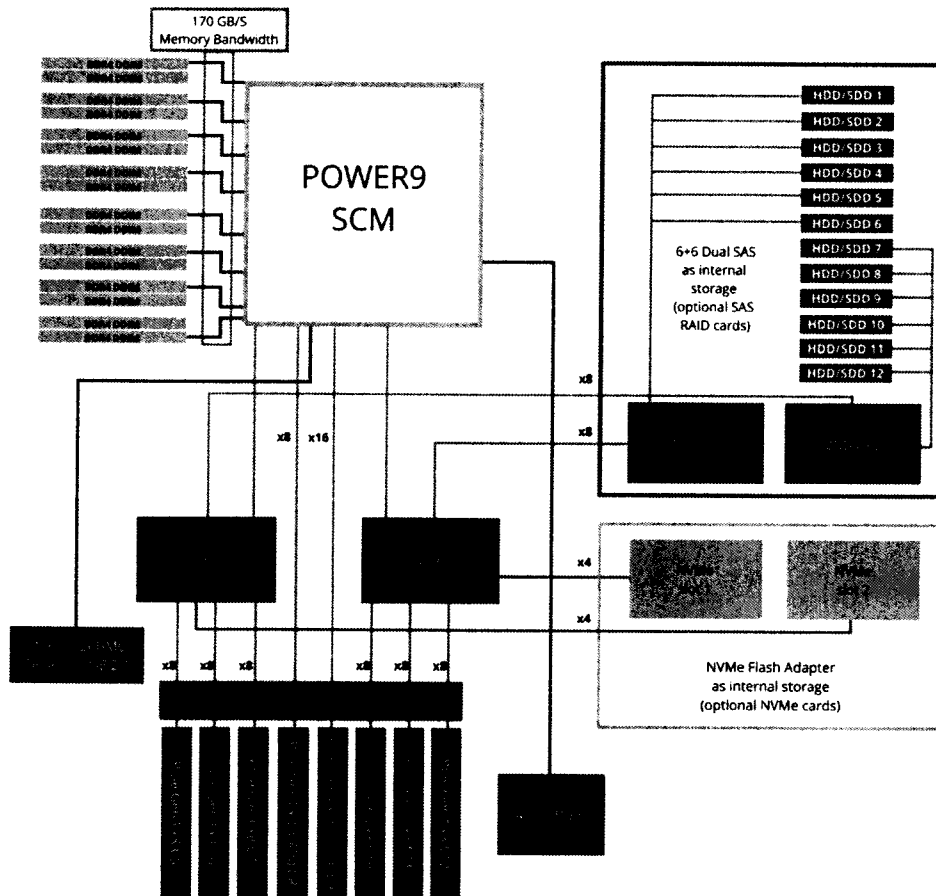
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## SaaS – Hosted Servers Continued

Figure 1.2

This summary describes the standard features of the Power S914 Server:

- 4-core, typical 2.3 – 3.8 GHz (maximum) POWER9 processor
- High-performance Mbps DDR4 ECC memory up to 1024 GB of DDR4 with one Power processor
- Integrated SAS RAID controller technology with multiple storage and expansion options
- PCIe slots with (CAPI) technology
- Integrated:
  - Service processor
  - Energy scale technology
  - Hot-Swap and redundant cooling
  - One front USB 3.0 port
  - Two rear USB 3.0 ports
  - Two HMC 1 GbE RJ45 connectors
  - 4 Hot plug redundant power supplies
  - 19-inch rack mounting hardware 4u



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## System Cost Summary

### SaaS Option:

This option converts the county's services to our hosted platform. All client data and images are stored at a secure data center facility. All traffic is secured by FIPS 140-2 encrypted private tunnels, so your data is isolated from your normal internet traffic. We have 99.95% uptime with built in redundancy and business continuity solutions in place to reduce downtime in the event of catastrophe. Hosting your services eliminates the need for IBM Hardware/Software maintenance and the NET Data hardware maintenance contract as well. NET Data software costs are not included and will remain separate.

<p><b>NET Data Private Hosting</b></p> <ul style="list-style-type: none"> <li>• All hardware services in one annual price</li> <li>• No IBM software or hardware maintenance or costly server purchases</li> <li>• No backup tapes to purchase and manage daily</li> <li>• No electricity or special cooling environments</li> <li>• No unbudgeted hardware upgrade surprises</li> <li>• All data stored in high availability locations with redundant server sites</li> <li>• Business continuity measures in place to ensure 99.95% uptime</li> <li>• 24x7 managed server with on-site Certified IBM Specialists</li> <li>• Better utilization of IT resources and budget</li> </ul> <p><b>*** Requires high speed and reliable internet ***</b>  <b>Recommended Internet Speed: 10/10mb or higher and less than 80ms latency</b></p>	<p><b>Annual Costs Waived</b>  <b>See Cost Summary</b></p>
<p><b>Migration:</b></p> <ul style="list-style-type: none"> <li>• Legacy system migration preparation</li> <li>• Migration to hosted environment (user configuration, data migration, etc.)</li> </ul>	<p><b>Annual Costs Waived</b>  <b>See Cost Summary</b></p>
<p><b>Portage Network Appliance (as needed):</b></p> <ul style="list-style-type: none"> <li>• At least 1 portage is required for hosting services to function</li> <li>• Locations remote to the core network may need additional appliances</li> <li>• Provides a secure private tunnel to our hosted environment</li> <li>• Includes shipping, configuration, and remote installation assistance</li> <li>• <b>Brown County currently has 1 portage under maintenance, this will continue to be used</b></li> </ul>	<p><b>Annual Costs Waived</b>  <b>See Cost Summary</b></p>
<p><b>Annual Total:</b></p>	<p><b>\$0.00</b></p>



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**HSLA – Cost Summary**

LICENSED PRODUCT / SERVICE DESCRIPTION	QTY	PRICE	TOTAL
GHS WebJury Licensing & Installation Upgrade Waived	1	\$34,390 (\$34,390)	\$0
HSLA Migration Waived	1	\$2,500 (\$2,500)	\$0
NETD Online – Clerk CMS e-File Integration – County Waived	1	\$2,500 (\$2,500)	\$0
NETD Online – Clerk CMS e-File Integration – District Waived	1	\$2,500 (\$2,500)	\$0
GovRec Public Portal Upgrade (Upgrade to IRA)	1	\$0	\$0
Professional Service Hours for LEC Interface (Southern) Waived	500	\$125,000 (\$125,000)	\$0
Professional Service Hours for online training (any product) Waived	120	\$9,000 (\$9,000)	\$0
GHS Collection Fee & Fine Collection Services	1	\$0	\$0
<b>TOTAL INITIAL COST/SETUP:</b>		<b>\$175,890</b> <b>(\$175,890)</b>	<b>\$0</b>

\*Includes(application installation/online training/data conversion/hardware)

**Annual Maintenance & Support/Hosting Services:**

Services/Benefits to Brown County:

- Annual software maintenance pricing secured for 3 years
- Yearly updates to software
- Phone/Electronic/Online customer support
- Secure storage of data and images
- Nightly data/image backups
- Disaster Recover: data will be securely stored in a redundant offsite facility
- Significant reduction in customer IT support needed
- Increased space with no server on located on site
- Security: data transmission made via VPN



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HSLA – Cost Summary Continued

ANNUAL MAINTENANCE & SUPPORT/HOSTING	PRICE	TOTAL
GHS WebJury HSLA Discount	\$7,165 (\$1,705)	\$5,460
NET Data Private HSLA Service Waived	\$24,500 (\$24,500)	\$0
ICON – Case Management with GHS Collection Services HSLA Discount	\$21,920 (\$5,980)	\$15,940
iTicket HSLA Discount	\$5,750 (\$1,750)	\$4,000
NETD Online – Financial HSLA Discount	\$41,895 (\$9,975)	\$31,920
GovRec	\$0	\$0
NetProtec – Portage Network Appliance	\$525	\$525

ANNUAL MAINTENANCE & SUPPORT/HOSTING	PRICE	TOTAL
NETD Online – Clerk Case Management – County HSLA Discount	\$22,575 (\$5,375)	\$17,200
RVI Imaging for Clerk Case Management – County HSLA Discount	\$28,020 (\$5,605)	\$22,415
NETD Online – Clerk CMS e-File Integration – County HSLA Discount	\$2,500 (\$2,500)	\$0
NETD Online – Records Indexing HSLA Discount	\$13,390 (\$3,190)	\$10,200
NETD Online – Clerk Case Management – District HSLA Discount	\$22,575 (\$5,375)	\$17,200
RVI Imaging for Clerk Case Management – District HSLA Discount	\$21,720 (\$4,345)	\$17,375
NETD Online – Clerk CMS e-File Integration – District HSLA Discount	\$2,500 (\$2,500)	\$0
NETD Online – Attorney Case Management – District HSLA Discount	\$10,220 (\$2,435)	\$7,785
RVI Imaging for Attorney Case Management – District HSLA Discount	\$1,000 (\$200)	\$800
NETD Online – Child Support HSLA Discount	\$5,250 (\$1,250)	\$4,000
NETD Online – LEC Suite HSLA Discount	\$30,950 (\$7,370)	\$23,580
RVI Imaging for LEC Suite – Mugshot HSLA Discount	\$5,500 (\$1,100)	\$4,400
<b>TOTAL ANNUAL MAINTENANCE &amp; SUPPORT/HOSTING</b>	<b>\$238,455 (\$55,655)</b>	<b>\$182,800</b>

\*County Attorney included in District Attorney costs

\*Billing to begin after successful installation



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## Current Products

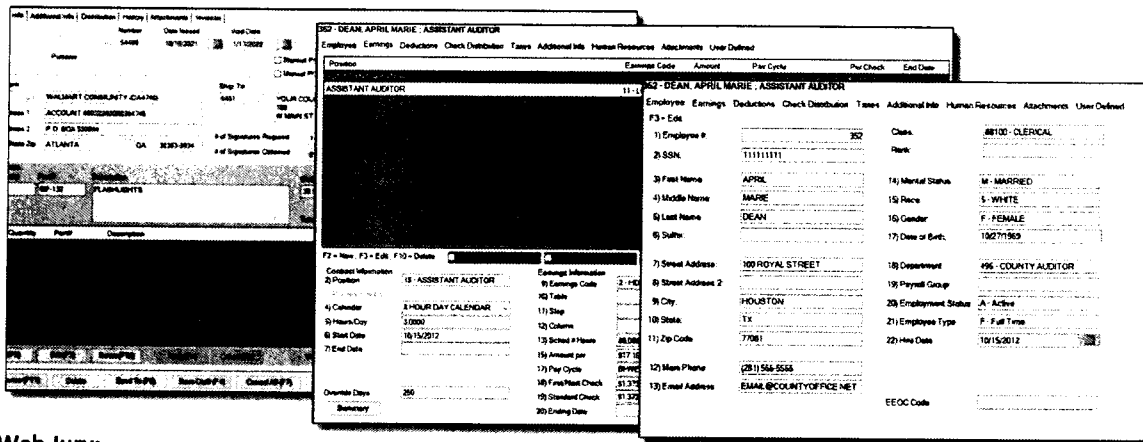
### Tax:

Property Tax Billing and Collection is a comprehensive, streamlined and easy to use application. This application is rich with features and functions to assist your county tax agency employees. We have highlighted a few of the functions and features available through this software package below:

- Posting maintenance current and delinquent
- Bar code scanning
- Miscellaneous posting
- Multiple functions available within one screen
- Extensive Reporting Capabilities
- Check writing and distribution
- Electronic mortgage processing
- Electronic supplemental processing
- Mobile home escrow
- Electronic transmission of Liens
- HB 3613 reporting TDHCA
- Vehicle inventory posting and reporting
- Internet Records Access/ credit card payments
- Imaging of documents and reports
- Web distribution reporting

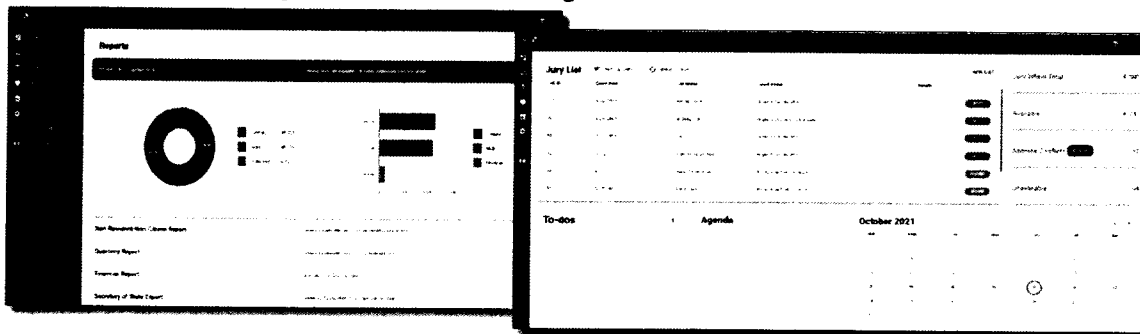
### Financial:

i3 Verticals - Software & Services understands that it is not only local, state and federal regulations that are needed to run daily operations but also a solution that eliminates manual work and promotes employee productivity. Through the i3 Verticals UPO, we offer government fund accounting (GFA™) from i3 Verticals - Software & Services. It is an all-in-one accounting, payroll and human resource software that aligns with all standards required by the Governmental Accounting Standards Board (GASB).



### Web Jury:

Web Jury has a new look and feel. With its user-friendly interface this new web-based application is being rolled out to our customers throughout Texas and surrounding states.



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## Current Products Continued

### ICON:

The iCON Justice of the Peace Case Management System is a fully integrated system offering advanced filing, tracking and reporting features. Some of the various functions and features it offers are:

<u>Docket Maintenance</u>	<u>Collection Maintenance</u>
Justice Court Criminal	Automatic fee distribution of state fees
Justice Civil	Electronic posting of payments
Small Claims Civil	Prorating of court costs
Evictions	Computer generated live receipts
Administration Hearings	Miscellaneous over the counter fee collection
Examining (Felony) Docket	Complete payment history
Bail Settings	Account for partial payments
Mental Commitments	Ability to post credit for jail time or community service
Juvenile Docket	Ability to post credit card payments through direct deposit
Hot Check Docket	<u>Inquest Maintenance</u>
Miscellaneous Docket	Maintenance of pertinent inquest information
<u>Warrants</u>	Unlimited testimony information
Ability to automatically file and maintain needed FTA cases	Unlimited autopsy information
Adds necessary collectible information	Unlimited justice findings
Prints FTA and violates written promise to appear	Access to cases by name, inquest, number, or inquest date
<u>Docket</u>	Print transcript of inquest
Court Docket Calendar of cases set for trial	<u>Collections</u>
Docket Book of all types of disposed cases with index	Collection report
Docket Book of all cases within case range with index	Account receivable report
Cases dismissed report	Current status report of cases by officer
Summary description of cases filed within given date range	Cases paid within a given date range by officer
List of warrants by officer	Spreadsheet collection report
List of current warrants on any case type exclusively	GASB-34 reports for County Auditors
Texas Judicial Council monthly report	Collection report of jail time credit
Judgement search listing for Credit Bureau searches	Collection report of community service credit
Various legal documents: hot check and felony warrants, citations, mailed summons, automated second notices	Collection report for direct deposits



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### Current Products Continued

<u>Attorney/Bondsmen Maintenance</u>	<u>Forms Maintenance Programs</u>
Maintain attorney/bondsman name, address and number	Ability to design, merge and print custom forms
Print listing of all attorneys and bondsman	Customizable forms include but are not limited to: Citations, subpoenas, warrants, notices and abstract of judgements
Ability to link attorney/bondsman to cases	
Attorney/Bondsman data display on dockets	

#### GovRec:

NET Data provides an online portal for the county's public records. Criminal and civil records are available with the click of a button 24 hours a day. Brown County residents can access and pay traffic citations by providing their name and date of birth or citation number. Before payment is complete, the user will enter a plea of either guilty or no contest. The GovRec portal displays a modern interface that today's generation will find simple and easy to use.

The screenshot displays the GovRec web portal interface. At the top, there is a 'Welcome to GovRec' message and a search bar. Below the search bar, there is a table of search results. The first result is highlighted, showing the following information:

Station Number	Defendant	Offense
KEYBNDYGRSX	WAHL,KEITH LAMAR	DRREGARD RED LIGHT TRAFFIC SIGNAL

To the right of the search results, there is a 'Details' panel for the selected case. The details include:

- Case Information:** Status: Pending, Case Number: W5914, Case Type: Class C Misdemeanor, Date Filed: 2021-02-17
- Defendant:** WAHL,KEITH LAMAR
- Event Log:** Case Filed Feb 17, 2021 13:45; Private Collections May 04, 2021 20:30

Overlaid on the details panel is a 'PLEA' form. The form contains the following text:

**PLEA**

Making a payment through the system constitutes an admission of guilty or no contest. Any such convictions will be reported to the City of the user and affect a records map result. If you intend that to allow not guilty, you must contact the court in writing or through your attorney as soon as possible.

PLEA: DRREGARD RED LIGHT TRAFFIC SIGNAL  
Amount Due: \$250.00

You must select a plea to continue.

PLEA: I accept a plea of guilty.  I accept a plea of no contest.

FLOW [Next Step]



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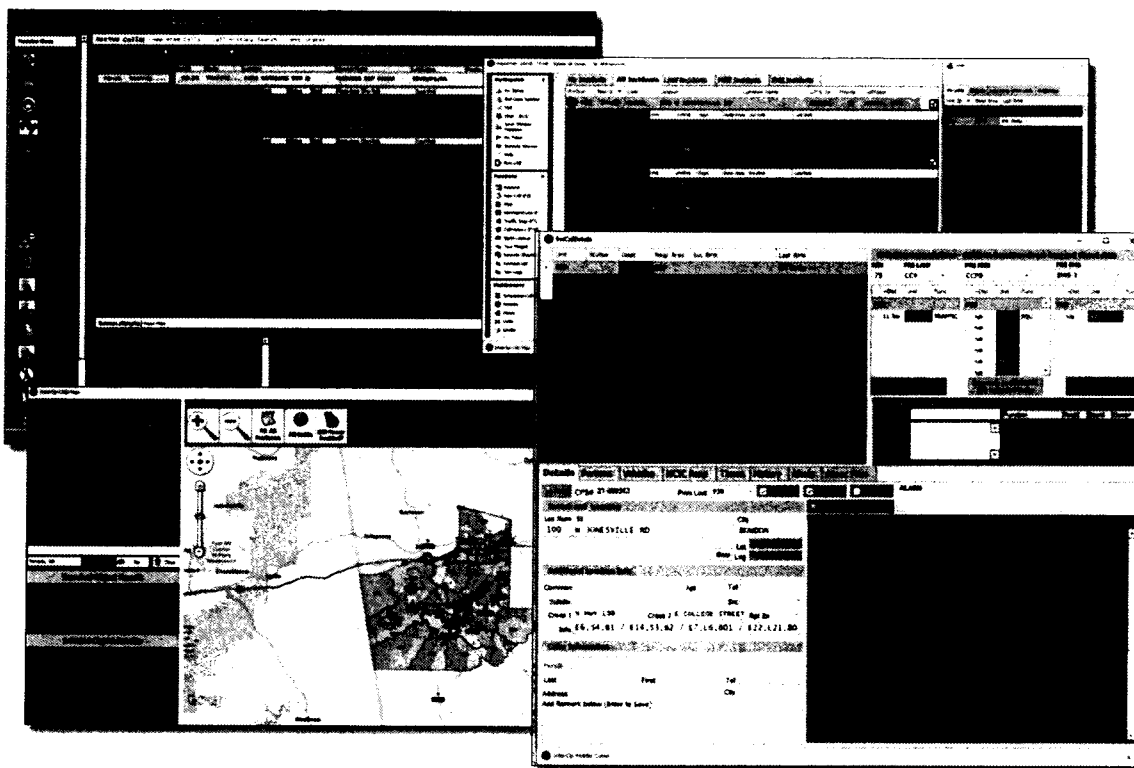


## Current Products Continued

### Public Safety and Law Enforcement:

i3 Verticals – Synergistic Software Integrated “SSI” is innovative, targeted and simplified. Through the i3 Verticals UPO we offer i3 Verticals – SSI public safety software solutions InterOp. The InterOp team that developed this product is comprised of former LEO’s, Fire/EMS, administrative and technical personnel. InterOp is scalable and fully integrated eliminating the need for a multi-software solution.

InterOp Public Safety Suite offers functionality and features such as: Cad, RMS, JMS, Mobile, NCIC and LiveScan. SSI also offers Vigilant ALPR Solutions and LiveEarth IoT Mapping.



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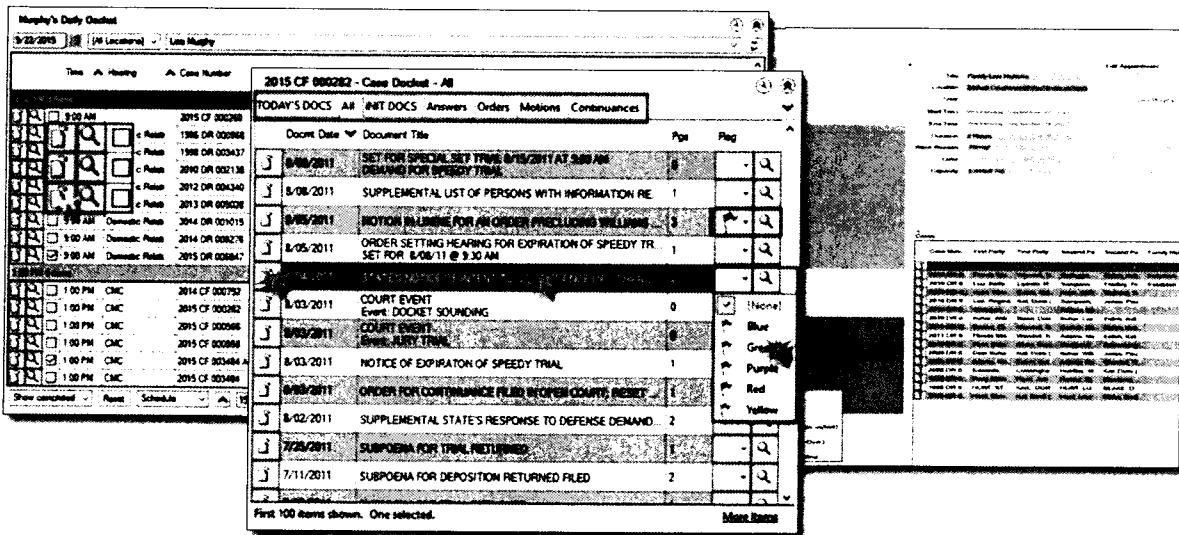
### Current Products Continued

#### Mentis:

NET Data is fully integrated with Mentis aiSmartBench to bring an innovative solution to our customers. Judges can access the aiSmartBench portal from home, in their chambers or while they're on vacation. With one click they will be able to view case summaries and critical information in this feature-rich access page. As counties across the U.S. transition to paperless courtrooms, jurisdictions are struggling to provide their judges with a tool that can handle the high volume / high-speed demands of a court docket. aiSmartBench is built on a proven platform managing high volumes of scanned documents for more than 15 years. This platform is critical to executing split-second, full-text searches of even scanned documents, which makes aiSmartBench the tool judges are embracing.

aiSmartBench includes functionality such as:

- Configurable Dashboard
- Quick Access to Dockets in the Case
- Case Party Search
- The aiCalendar Solution
  - Anywhere access to the case calendar
  - Accurate unified court calendar
  - Streamlined scheduling
  - Customizable templates



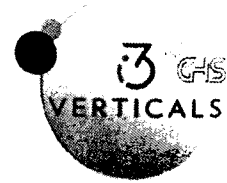
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## Upcoming Products

i3 Verticals UPO one vendor, a one contract solution through integration across our Public Sector Vertical, has allowed NET Data to focus more on our customers' requests. Our developers have more opportunities to provide innovative, intuitive and simplified software solutions like our iCON product and new WebJury for various software suites we offer.

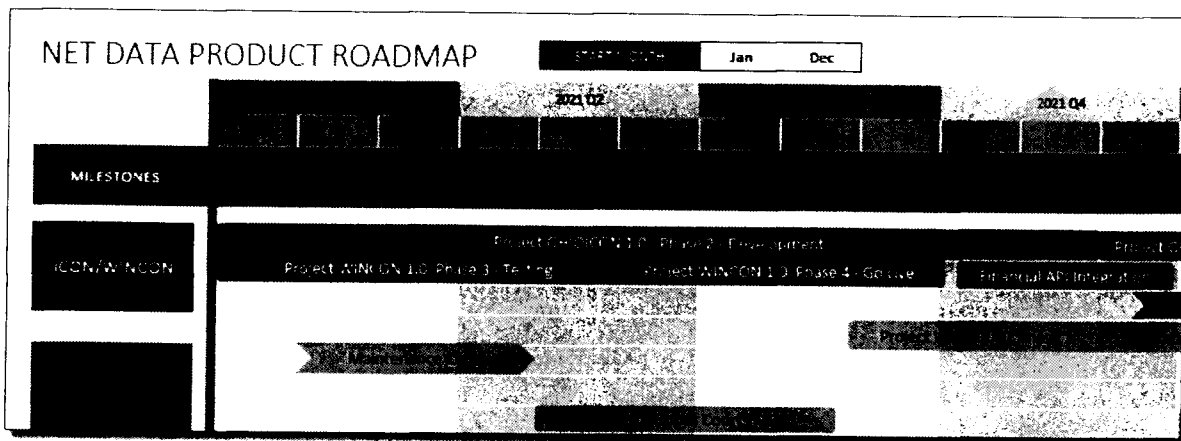
### WINCON:

Our customers spoke and we listened. The WINCON 1.0 project began in 2020. This new version was rolled out to all customers at the end of Q3 2021. This release is a preliminary step to begin working on WINCON 2.0 which will be implemented in a Windows based environment. Our customers still have the option to use iCON which resides in an IBMi architecture. Our new product WINCON will remain fully integrated with our other IBMi based products such as Payment Services and PID. The benefits gained from WINCON 1.0 are as follows:

- Modified web calls to allow for multiple database platforms
- Removed client-side queries to database side to increase performance
- Modified eFile services for expanded functions
- Backside code repository upgrade
- 173 code tasks accomplished in this release

### WINCOURT:

NET Data's CMS applications will be re-written based on the iCON/WINCON platform to provide our Attorney and Clerk Case Management customers with the updated, judicious and user-friendly product that our County and Municipal Justice Courts have come to love. This current renovation is in Phase I of our Software Development Life Cycle. The schedule below depicts the development roadmap for this new generation product.



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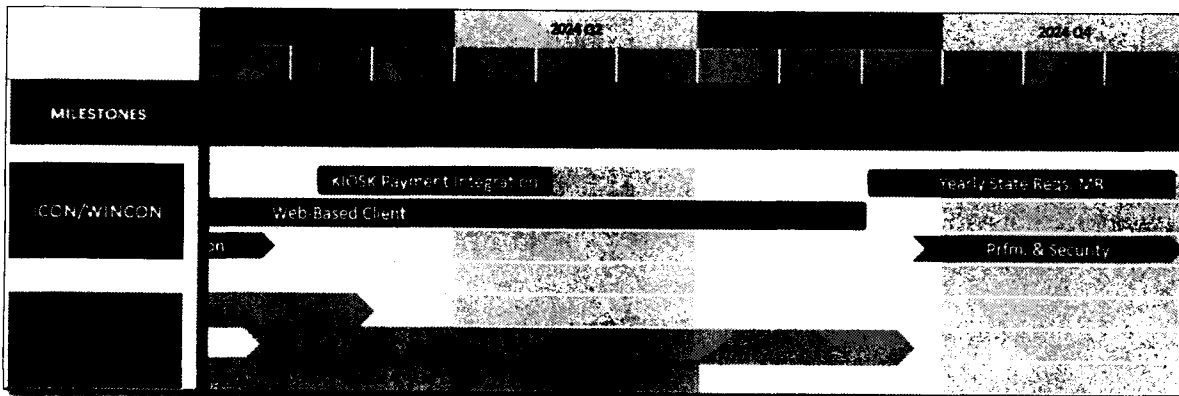
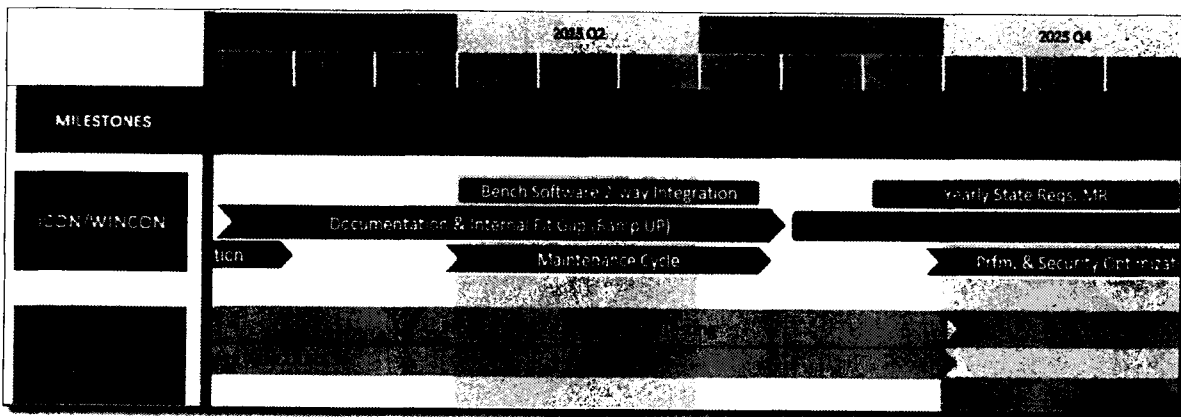
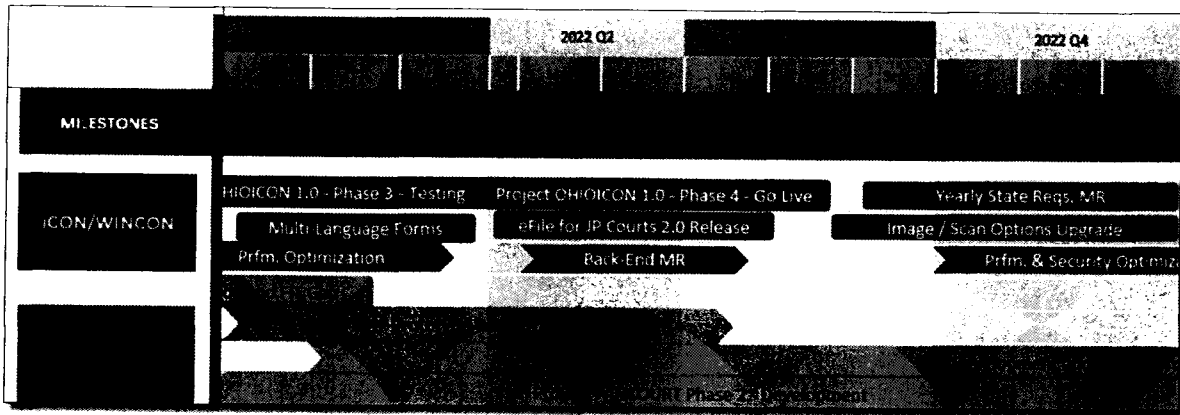
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## Upcoming Products



We are excited and committed to strengthening our relationship with Brown County and look forward to this opportunity to restore good standing with each county office. Thank you for your time and the courtesy of considering this proposal.



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